

Innovation prize for Coop and Vitusapotek



SAP's Nordic award ceremony for 2017 commends Coop Norge Handel for fast delivery of business value, and Vitusapotek for innovation.

SAP's annual award ceremony SAP Quality Awards honors those who have gained major business benefits with innovative technology. Winners are divided into three categories based on project size and which solutions were chosen. Particularly important criteria are how projects quickly deliver business value, contribute to conversion, and create innovation.

"We look especially at projects that can show clear business benefits from better operation of the business processes. Equally important is to highlight our many talented solution partners that help customers succeed through their services and rich expertise," says Stefano Holguin, SAP CEO.

The award was awarded to the best projects in the Nordic and Baltic countries, and winners go on to a final in which the world's best SAP projects are identified. Of nine winners from this region, there were two Norwegian projects.

Coop received their award for the "quick introduction" criterion. The company managed 12 weeks to implement basic and project implementation for SAP's CAR (customer activity repository) as a technical foundation to deliver real-time warehouse solutions for Coops stores.

The jury's argument is emphasized that the new solution was closely integrated with the business strategy and future goals. Migration was delivered promptly in a pre-project with clear goals, and good project management with the Prince2 method.

"I would like to express my special thanks to my colleagues in the project and our implementation partners in retail solutions, SAP and Wipro. Good joint performance ensured that we are able to be both efficient and innovative in our services to provide better retail operations towards customers" says Coop's project manager Sigurd Skyum and project owner Martin Haneferd.

Vitusapotek was honored for innovation. The company has introduced a new platform that will make them more innovative and even more customer-friendly in stores and online. The solution has been rolled

out internally, in 310 pharmacies and up to 336 suppliers. They are particularly honored to succeed in being the first to market shortly after the authorities opened for sale of medicines online. The project delivered on time and budget, and is an excellent example of how to increase sales and create greater customer satisfaction.

"We are very proud of this project. It has made clear gains, contributed to more sales, helped us roll out new business models quickly, and provided solutions to take even better care of our customers. We are grateful to solid partners in Pearl, and a fantastic internal commitment across all departments, says Sigrid Hov Fodnæss. She is the IT Manager at the Norwegian Medicines Depot, which owns Vitusapotek and Your Pharmacy.

"This year's winners prove that we in the Nordic countries are well advanced, with good examples of how to succeed in changing business, where digitization is the engine to create more efficient working methods and increased customer satisfaction. New smart solutions in the hands of a well-teamed team show that new services and business models can go live in a short period of time. The entire team in SAP Norway will shelter the worthy winners, "Holguin said.

Other Nordic winners were four Finnish companies, Telia in Lithuania, and Danish Novo Nordisk and Nets.

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